

# The only dealer in the country to win a service accolade for six years running 2010/11



## Awarded by Konica Minolta following audits of the entire United Kingdom dealer network

Jamie Denham, (CSL Group Service Manager), receives the award from Vince Burford (National Technical Manager) at Ipex 2010, the UK's largest print technology exhibition. This is the sixth consecutive year CSL have been awarded this accolade, a testament to the level of service and support that CSL continues to provide their customers year on year.

Jamie responded by thanking all the technical staff in his team and emphasised the importance of listening to customers and of measuring and monitoring all aspects of performance throughout his department. Service within CSL continues to be a key priority, with significant resources invested on IT, product training and support. We remain dedicated to ensure that our customers receive a total solutions package.

Mr Vince Burford said "for CSL to win the award for six consecutive years is a true recognition of all the hard work and dedication from all the staff at CSL".

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