

The only dealer in the country to win a service accolade for six years running 2010/11



Awarded by Konica Minolta following audits of the entire United Kingdom dealer network

This is the sixth consecutive year CSL have been awarded this accolade, a testament to the level of service and support that CSL continues to provide their customers year on year.

Jamie responded by thanking all the technical staff in his team and emphasised the importance of listening to customers and of measuring and monitoring all aspects of performance throughout his department. Service within CSL continues to be a key priority, with significant resources invested on IT, product training and support. We remain dedicated to ensure that our customers receive a total solutions package.

Vince Burford from Konica Minolta said: 'CSL have proven again their commitment to high quality service by retaining their 5 Star Service accreditation. This level of accreditation ensures that CSL have committed to a very high standard of service delivery and have fully met Konica Minolta's requirements to ensure a high level of customer satisfaction.'

CSL Business Machines Ltd

28 - 34 Hinckley Road
Leicester
LE3 0RA

No2 The Embassy
Lawrence Street
Long Eaton. NG10 1GY

84 St Marys Road
Market Harborough
LE16 7DX